

# Visiting your GP during the COVID-19 (coronavirus) Pandemic



**Your GP surgery is open for urgent and routine problems.**

To keep our patients and staff safe; **all appointments will be via telephone, video or online assessment initially.** Most problems can be dealt effectively in this way, a face-to-face appointment will only be arranged only if it is clinically necessary.

**Your surgery has steps in place to ensure that it is safe** should you need to attend in person. These measures include socially-distanced waiting areas, hand sanitisers and members of the team wearing personal protective equipment eg masks/visors. To help us:

- Please do not enter the practice unless you've been advised to
- Please attend alone, or with only 1 carer/ parent as necessary
- Please bring your own **face covering** to your appointment

Please practice self-care where you can; you can find advice online at [111.nhs.uk](https://111.nhs.uk), your Community Pharmacist is also available for advice.



Finally, it is **important that you do not ignore symptoms** that may need medical attention.